

English National Ballet School

Associate Programme Terms and Conditions 2025-2026

Attendance

1. For the purposes of safety and security, a register for each class is maintained by the teacher.
2. Students may only attend classes for which they are enrolled. Where a student misses a class, it is not possible for a different class to be attended as a 'make up' class.
3. Refunds will not be given for non-attendance, other than for the reason set out in point 7.
4. If an associate withdraws due to injury or is frequently absent, they will be exempt from skipping the preliminary associate audition.

Invoices and Payment

5. A fee is charged for each class enrolled in per term. Students are expected to attend all classes, and an invoice will be raised for the full term.
6. All invoices must be settled by the payment date stated on the invoice and prior to the start of the next term. If we have not received payment by this date, then your child will not be permitted to enter their class.

Withdrawal

7. If you would like to withdraw from the Associate Programme, please email associates@enbschool.org.uk stating student's full name. One term's notice must be given and the fee for the notice period is payable, regardless of whether the student is attending the classes.

Refunds and Cancellations

8. If a student is absent from their class for three or more consecutive weeks, a refund of 90% of the fees paid for the classes not attended will be given, but only on the evidence of a medical certificate. This must be provided within one month of the absence, otherwise no refund will be given. Additionally, refunds can only be given from the date on the medical certificate.
9. If a class is cancelled due to the sickness of the teacher, a health epidemic or any other unforeseen event, then we will try to reschedule the class. This may be on a different day and time from when originally scheduled, and might involve an extension to the term time dates. This may also be in the form of an online class. No refunds will be given in this case.
10. If we are unable to reschedule a cancelled class or provide a suitable alternative, we will provide a refund. Where a refund is applicable, this will be issued in the form of an account credit to be used towards a future invoice.
11. If a student is eligible for a refund but won't be re-enrolling in a future term, then we will repay the fees for the class/es missed.